

COMMUNICATION

INTENSIVE

The Communication Intensive Program has been designed for clinicians to significantly improve their communication with patients, colleagues, and clinical staff. Sessions are highly interactive with a mix of didactic information, discussion, coaching, and skill practice with actors.

Additionally, your communication coach can tailor your skill according to your individual needs, including pain management modification tapering and general “saying no” skills.

Session I:

Clinicians will be able to:

- Identify communication skills that contribute to successful interactions.
- Identify personal communication strengths and challenges.
- Heighten awareness of other peoples' perception in regard to communication.
- Practice techniques and strategies for effective communication.

Session II:

Clinicians will be able to:

- Share communication successes and review challenges.
- Expand knowledge and confidence in using communication skills.
- Practice strategies for increasing effectiveness of difficult conversations.
- Formulate a plan for sustaining effective patient, colleague and staff communication.

Winter 2020 Series*

Session 1: February 6
8:30a - 4:30p

Session 2: March 5
8:30a - 4:30p

Summer 2020 Series*

Session 1: June 11
8:30a - 4:30p

Session 2: July 16
8:30a - 4:30p

Fall 2020 Series*

Session 1: September 3
10:00a - 4:30p

Session 2: October 8
10:00a - 4:30p

**Attendance at both sessions is required.*

Register Today @ www.NWPkp.org

Session 1 Held At:

Kaiser Permanente
Building
500 NE Multnomah St.

Accreditation: The Northwest Permanente, PC, Department of Continuing Medical Education & Professional Development (NWP CME & Professional Development) is accredited by the Oregon Medical Association to provide continuing medical education for physicians.

Credit Designation: NWP CME & Professional Development designates this live CME activity for a maximum of 11.5 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Disclosure Statement: All individuals with influence over the educational content of this CME activity have disclosed they have no financial relationships with manufacturers of pharmaceuticals, medical devices, or any other commercial medical products or services.

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