

LEADERSHIP ESSENTIALS

Session 1

November 11, 2020

9:00am – 11:00am

Session 2

November 17, 2020

9:00am – 11:00am

ZOOM Livestream

Participants will receive a
Zoom Invite prior to class

This course will provide and reinforce foundational knowledge, so that leaders have a common understanding of how we work together to achieve success. The course will start with a high level overview of our regional and Board goals and then dive into each of the KP Pillars, where leaders will receive practical information and best practices to take back to their department and clinics.

At the conclusion of this workshop, participants will be able to:

- Describe clinic/department budget and identify all the elements of your budget and what you have control over
- Care experience and quality, and how they partner
- What is your quality plan and care experience strategies
- The SBAR process
- Elevate the culture of your department through your people
- How to successfully recruit and retain