

# Telehealth University: Video Visits

## Skills & Resources Training

**Improve** patient experience and clinical effectiveness and earn CME credit – with a new Performance Improvement education series revolving around Telehealth, with a specific focus on video visits.

**Practice** using video visit software, new techniques and new ideas so you can go through your day more efficiently. By completing this activity, you can also earn 20 *AMA PRA Category 1 credits™*.

## Program overview

This course will span over modules and is self paced to allow you to practice and hone the skills learned over time. Throughout each module, you will view a brief video demonstration that illustrates some tools, techniques and resources that will help you in providing care via video. Complete each module's homework assignment and reflect on it's effect on you and your patients. This program will assist you in systematically applying evidence-based skills until they become habit.

This program requires you to meaningfully complete each module of the program to receive CME credit. Please read the following instructions before registering.

## Steps to complete

Set aside 30 minutes to watch each module and complete the homework and questions.

1. You will need the Microsoft Teams app set up to participate in this course.
2. You will need to be able to complete some video visits between each session.
3. Submit the homework for each module after completing all the components.
4. After you've finished the course, complete the final survey to claim your CME credits.
5. Log in to the Knowledge Portal and search for TeleHealth University course.



For technical support, please contact Chad Mills – [Chad.C.Mills@kp.org](mailto:Chad.C.Mills@kp.org)