

Show Them You Know Them Outpatient



Introducing an on-line spaced learning CME for clinicians in the clinic

Improve patient experience and clinical effectiveness and earn CME credit – with a new STYKT created just for you

Practice communication essentials, so your patients will consistently report that you show concern and explain clearly their plan of care. By completing this activity, you can also earn 20 AMA PRA Category 1 credits™

Program overview

Register on-line to begin practicing the skills (10-15 minutes). You will view brief video demonstrations with clinician coaches Ellen Singer, MD, Mike Alberts, MD and Ward Mann, FNP to illustrate and reinforce essential communication skills. You will practice shown skills each week and reflect on their effect on you and your patient. You will learn five sets of skills over the next 11 weeks. This spaced learning program will assist you to systematically apply evidence-based communication skills until they become habit.

This 11 week self-directed learning program requires you to complete each stage of the program to receive CME credit. Please read the following instructions before registering.

Steps to register

Set aside 10-15 minutes to register and complete stage one.

1. Watch short introduction video with Mike Alberts, MD.
2. Click link at bottom to register and complete stage one.
3. Complete self-assessments required for CME performance improvement module.

For technical support, please contact Chad Mills – Chad.C.Mills@kp.org

Next steps

1. Practice skills throughout the week and observe impact.
2. Respond to weekly email reminder to launch next stage (7 day interval to practice skills.)
3. If you miss a weekly reminder, no problem. You can go NWP website, click the *Show Them You Know Them* link then launch the outpatient version. Sign on by using the email login at the top of the page.
4. Evaluate your efforts to consistently use these evidence-based communication skills, then complete the final self-assessments and program evaluation.
5. Earn 20.0 AMA PRA Category 1 Credits™ upon completion of all stages of *Show Them You Know Them* Outpatient version!

Practice communication essentials to systematically apply evidence-based skills until they become habit.



Ready to register? <http://nwptools.com/showem/index.cfm>

PERMANENTE MEDICINE
Northwest Permanente

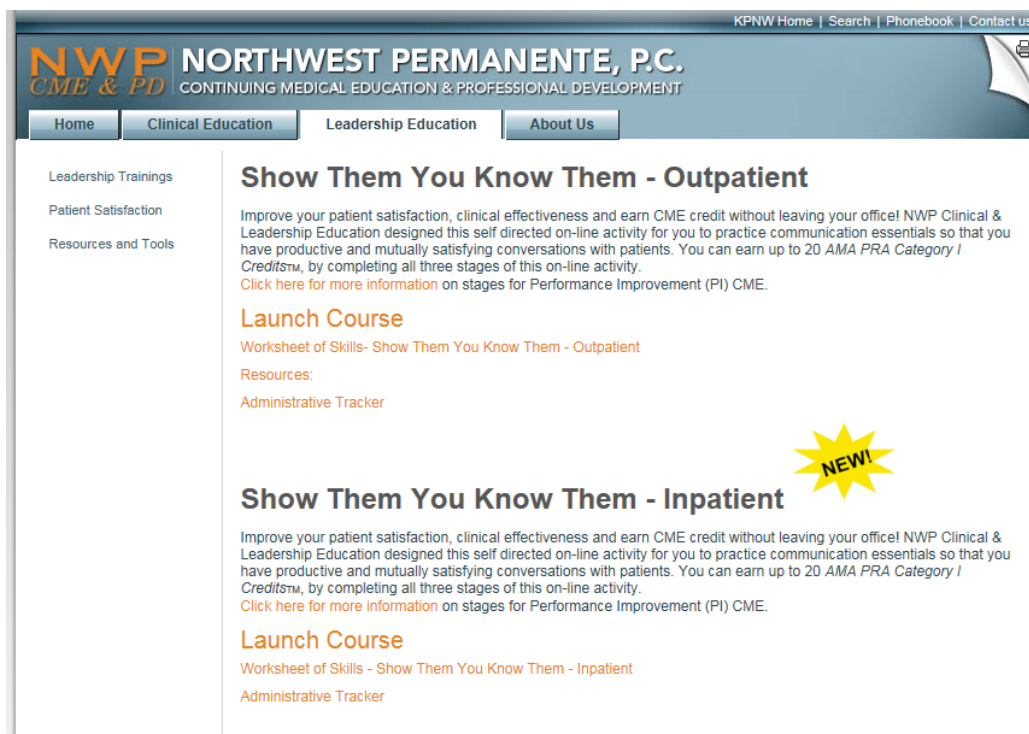
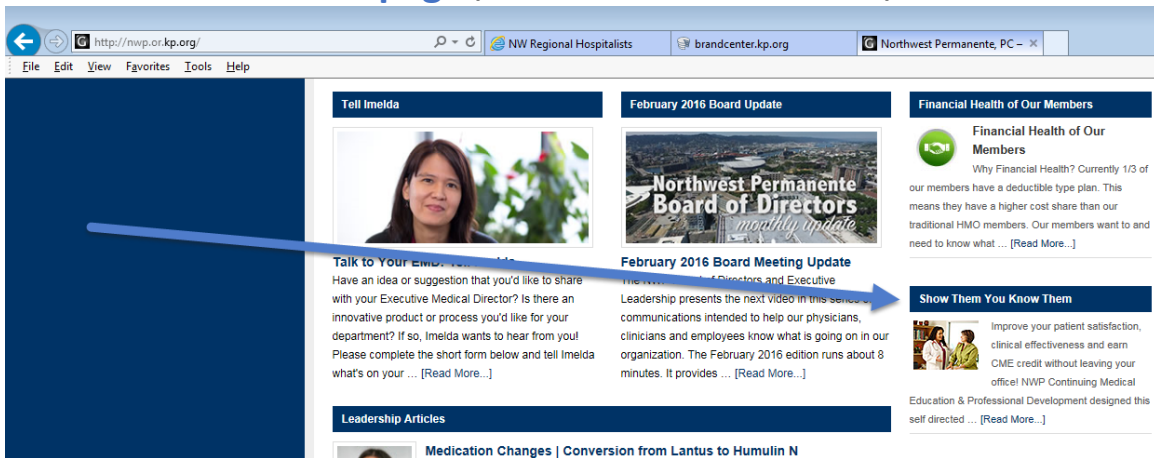


Accreditation: The Northwest Permanente, PC, Department of Continuing Medical Education & Professional Development (NWP CME & Professional Development) is accredited by the Oregon Medical Association to provide continuing medical education for physicians.

Credit Designation: NWP CME & Professional Development designates this Performance Improvement CME Activity for a maximum of 20.0 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Disclosure Statement: All individuals with influence over the educational content of this CME activity have disclosed whether they have any financial relationships with manufacturers of pharmaceuticals, medical devices, or any other commercial medical products or services. No one has any financial relationships to disclose.

STYKT links from NWP home page (can launch either version here)



PERMANENTE MEDICINE Northwest Permanente



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Revised *Outpatient Show Them You Know Them* Registration page

Show Them You Know Them Outpatient Module

Email:

 LOGIN

Basic Format:

Watch the Intro Video below and then register for the course. Make sure you give yourself 10 minutes to complete registration and the first stage.

7 days following the completion of a stage you will be sent a reminder email with a link to your next stage. **You can also always come back to this page and login to your account with your email above. You may want to bookmark this page for future use.**

This course spans 10 weeks and will require about 10 minutes each week to complete the stage. You will be awarded 20.0 AMA PRA Category 1 Credits upon completion of all the stages.



Mike Alberts, MD explains how this course can help you in your practice.

[Register and Complete the 1st Stage](#)

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Show Them You Know Them Inpatient



Introducing on-line spaced learning CME for clinicians in the hospital setting

Improve patient experience and clinical effectiveness and earn CME credit – with a new STYKT created just for you

Practice communication essentials, so your patients in the hospital will consistently report that you listen carefully and explain clearly their plan of care. By completing this activity, you can also earn 20 AMA PRA Category 1 credits™

Program overview

Register on-line to begin practicing the skills (10-15 minutes). You will view brief video demonstrations with clinician coaches Karen Mularski, MD and Ward Mann, FNP to illustrate and reinforce essential communication skills. Respond to weekly emails over the next seven weeks. This spaced learning program will assist you to systematically apply evidence-based communication skills until they become habit.

This 7 week self-directed learning program requires you to complete each stage of the program to receive CME credit. Please read the following instructions before registering.

Steps to register

Set aside 10-15 minutes to register and complete stage one.

1. Watch short introduction video with David Parsons, MD.
2. Click link at bottom to register and complete stage one.
3. Complete self-assessments required for CME performance improvement module.

For Technical help please contact Chad Mills – chad.c.mills@kp.org

Next steps

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2. Respond to weekly email reminder to launch next stage (7 day interval to practice skills.)
3. If you miss a weekly reminder, no problem. You can go NWP website, click the *Show Them You Know Them* link then launch the Inpatient version. Sign on by using the email login at the top of the page.
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Ready to register? <http://nwptools.com/showemhospital/index.cfm>

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